

Sify Technologies' Sustainability Position

Sify Technologies integrates sustainability into its core operations, championing environmental stewardship, social responsibility, and governance excellence. Guided by ESG principles and the UNSDG, Sify is committed to reducing its carbon footprint, advancing renewable energy adoption, optimizing resources, and fostering inclusive growth, positioning itself as a leader in responsible digital transformation.

Pioneering Sustainable Transformation

As a leading Indian ICT service provider, Sify Technologies has placed sustainability at the core of its operations, aligning its business strategies with global ESG principles and the United Nations Sustainable Development Goals (UNSDG).

Sify Technologies has articulated a comprehensive sustainability vision for 2022-2025, emphasizing its commitment to environmental, social, and governance (ESG) principles. Guided by the United Nations Sustainable Development Goals (UNSDG), Sify integrates sustainability into its strategic operations, aligning with global standards and local reporting frameworks like SEBI's Business Responsibility and Sustainability Reporting (BRSR).

Key Pillars of Sustainability

Environmental Stewardship

Sify is focused on reducing its carbon footprint and enhancing ecological harmony across air, water, and land.

- By 2025, the company aims to achieve a significant reduction in greenhouse gas (GHG) emissions
- Initiatives include transitioning 50% of operations to renewable energy, adopting green building designs across all new infrastructure, and increasing recycling rates by 25% year-over-year.
- Water-saving measures are expected to reduce water consumption by 15%.
- **Renewable Energy Transition: Increased the share of renewable energy usage to 23% in FY2024, a substantial rise from 14% in FY2023, showcasing its dedication to reducing carbon footprints.**
- **Resource Optimization: Achieved water efficiency milestones by reducing water intensity per employee to 0.55 KL and recycling over 221,209 kg of waste materials, reinforcing a culture of circular economy practices.**
- **Sustainable Infrastructure: Focused on green building designs and the deployment of energy-efficient technologies to minimize operational impacts.**

Adoption of renewables

This shift to renewables will deliver clear economic advantages, but it is also about proving the viability of adopting green energy solutions at an industrial scale.

We have announced a major commitment to renewable energy for growing our Data Center portfolio in India. We concluded power purchase agreements (PPAs) in March 2021 for a total of 231 MW of solar and wind energy capacity to power Sify's latest hyperscale Data Centers.

As of FY 2024, we have commissioned 99 MW. This partnership is the first step in a clear roadmap to minimize our dependence on fossil fuels to power our fast-growing Data Center business and dramatically reducing our carbon footprint.

By simultaneously investing in solar and wind energy, we will deliver most of the power required for our flagship Data Centers in Mumbai from renewable sources and intend to continue increasing renewable penetration across our nationwide footprint.

Future Outlook

Two-thirds of Sify's capacity serves hyperscalers, and one-third is with enterprise clients. The Banking, Financial Services & Insurance (BFSI) sector drives demand for Sify's Data Centres, followed by verticals such as e-Commerce, media & entertainment, manufacturing, and retail. All of these segments, including the government, are driving a significant portion of consumption in the country. We remain committed to expanding our data center and network footprint, and are gradually scaling up the adoption of renewable energy in our data centers. Investment in people and tools will be complimentary to this growth, without losing sight of our fiscal roadmap. We will continue making substantial investment in capacity creation and people to build skill sets for IT service opportunities we foresee, given the digital transformation engagements that India Inc is actively pursuing. As we scale, our focus would be on ensuring that costs are optimised and revenues are improved across our service mix.

Social Responsibility

The company emphasizes social sustainability through impactful CSR initiatives, targeting improvements in healthcare, education, sanitation, and well-being.

- In 2023 alone, Sify's CSR programs reached over 10,000 beneficiaries, with plans to double this impact by 2025.
- Workforce development remains a priority, with over 75% of employees undergoing ESG-related training annually. Diversity efforts aim for a 40% representation of women and underrepresented groups in leadership roles.
- Community Engagement: Sify's initiatives have driven improvements in healthcare, education, and sanitation, benefiting underprivileged communities across India.

- **Employee Well-being:** Enhanced workforce diversity and inclusion programs while strengthening health, safety, and ESG-related training for employees.

Governance Excellence

Sify ensures ethical and transparent operations through anti-corruption policies and whistleblower mechanisms. Governance structures ensure accountability, with a quarterly review of ESG KPIs by the Board. The company plans to publish annual sustainability reports, incorporating at least 20 measurable KPIs to track progress transparently.

- **Ethical Practices:** The company upholds strong governance structures, ensuring compliance with anti-corruption policies and maintaining transparent ESG reporting aligned with SEBI's Business Responsibility and Sustainability Reporting (BRSR) framework.
- **Technology-Driven ESG:** Leveraged advanced tools for ESG data mapping and transparency, enabling stakeholders to track progress with ease.

Innovative ESG Integration

Sify employs a unique approach to materiality, leveraging technology to map ESG factors relevant to business and stakeholder priorities. A phased methodology was adopted, starting with identifying material ESG factors, developing a three-year KPI roadmap, and institutionalizing progress through governance frameworks and leadership oversight.

Impact and Outlook

Sify Technologies has made measurable strides in fostering environmental and social sustainability. With a clear roadmap for further renewable energy adoption, resource efficiency, and sustainable community development, Sify is positioned as a role model for responsible business in the digital economy.

This commitment underscores Sify's vision to harmonize technological innovation with sustainability, propelling it towards leadership in global ESG initiatives.

For more details, visit: [Sify Technologies Sustainability Report](#).